



NAMED LANGUAGES FOR VIDEO REMOTE INTERPRETING

Tier 1 <i>(Available 24/7)</i>	Tier 1 <i>(Available during business hours)</i>	Tier 2 <i>(Available on a pre-scheduled basis)</i>
American Sign Language (ASL) Chinese (Mandarin) Spanish Vietnamese	Arabic Bengali Chaldean Russian	Albanian* Armenian Bosnian* Burmese Chinese (Cantonese) Croatian* Farsi French Gujarati Haitian-Creole Hindi* Hmong* Italian Japanese Korean Macedonian Marshallese Nepali Polish* Portuguese Punjabi Romanian Serbian* Somali Swahili Ukranian* Urdu

Tier 1 – On Demand 24/7 with a monthly minimum of 1,000 minutes and 1 minute minimum per call

Tier 2 – Pre-scheduled (24-48 hour notice) with a minimum connection fee

* Potential for scaling up to on-demand during the business hours based on Eastern Time zone, subject to volume of 500 minutes per language